



ATTORNEY'S DOCKET NO: C0441/7165

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lundy Lewis
Serial No: 09/577,231
Filed: May 23, 2000
For: METHOD AND APPARATUS FOR COMPONENT TO SERVICE
MAPPING IN SERVICE LEVEL MANAGEMENT (SLM)

Assistant Commissioner for Patents
Washington, D.C. 20231

REQUEST FOR CORRECTED FILING RECEIPT

The enclosed filing receipt was received by the undersigned attorney.
It is respectfully requested that the title of the above application be changed to
METHOD AND APPARATUS FOR COMPONENT TO SERVICE MAPPING IN SERVICE
LEVEL MANAGEMENT (SLM) as requested in the Preliminary Amendment filed
June 9, 2000.

Respectfully submitted,

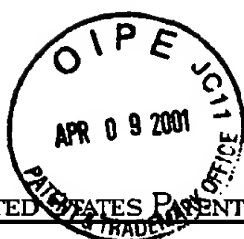
By Theresa A. Hendricks
Theresa A. Hendricks
Registration No. 30,389
Wolf, Greenfield & Sacks, P.C.
600 Atlantic Avenue
Boston, MA 02210
Tel. (617)720-3500

Docket No. C0441/7165
Dated: April 6, 2001

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TAH



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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/577,231	05/23/2000	2756	898	C0441/7165 (TAH)	26	12	4

FILING RECEIPT



OC000000005576488

 Therese A Hendricks
 Wolf Greenfield & Sacks PC
 600 Atlantic Avenue
 Boston, MA 02210

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Date Mailed: 11/27/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Lundy Lewis, Mason, NH ;

Continuing Data as Claimed by Applicant

THIS APPLN CLAIMS BENEFIT OF 60/135,492 05/24/1999

05/23/00 (3)	Initials
File Folder	✓
ECB	✓
Docket Entry	✓
Docket Cross Off	✓
Order Copies	✓
Annuities	✓
Confirmation	✓

Foreign Applications

If Required, Foreign Filing License Granted 07/18/2000

Title

Service level management

 Sent To Client 12/21/00 Date
 COOyle Init.

Preliminary Class

709

Data entry by : GUNTER RILEY, JOYCE

Team : OIPE

Date: 11/27/2000





LICENSE FOR FOREIGN FILING UNDER
Title 35, United States Code, Section 184
Title 37, Code of Federal Regulations, 5.11 & 5.15

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The grant of a license does not in any way lessen the responsibility of a licensee for the security of the subject matter as imposed by any Government contract or the provisions of existing laws relating to espionage and the national security or the export of technical data. Licensees should apprise themselves of current regulations especially with respect to certain countries, of other agencies, particularly the Office of Defense Trade Controls, Department of State (with respect to Arms, Munitions and Implements of War (22 CFR 121-128)); the Office of Export Administration, Department of Commerce (15 CFR 370.10 (j)); the Office of Foreign Assets Control, Department of Treasury (31 CFR Parts 500+) and the Department of Energy.

NOT GRANTED

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PLEASE NOTE the following information about the Filing Receipt:

- The articles such as "a," "an" and "the" are not included as the first words in the title of an application. They are considered to be unnecessary to the understanding of the title.
- The words "new," "improved," "improvements in" or "relating to" are not included as first words in the title of an application because a patent application, by nature, is a new idea or improvement.
- The title may be truncated if it consists of more than 600 characters (letters and spaces combined).
- The docket number allows a maximum of 25 characters.
- If your application was submitted under 37 CFR 1.10, your filing date should be the "date in" found on the Express Mail label. If there is a discrepancy, you should submit a request for a corrected Filing Receipt along with a copy of the Express Mail label showing the "date in."
- The title is recorded in sentence case.

Any corrections that may need to be done to your Filing Receipt should be directed to:

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Assistant Commissioner for Patents
Washington, D.C. 20231

Transmitted herewith is/are the following document(s):

[X] Preliminary Amendment

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617)720-3500, Boston, Massachusetts.

No fee is required. If the fee is insufficient, the balance may be charged to the account of the undersigned, Deposit Account No. 23/2825. A duplicate of this sheet is enclosed.


Respectfully submitted,

HEREBY CERTIFY THAT THIS CORRESPONDENCE IS DEPOSITED
WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS
MAIL IN AN ENVELOPE ADDRESSED TO: ASSISTANT
COMMISSIONER FOR PATENTS, WASHINGTON, DC 20231

6-9-00

DATE


THERESE HENDRICKS

By: 
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Docket No. C0441/7165
Dated: June 9, 2000
Xndd



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Assistant Commissioner for Patents
Washington, D.C. 20231

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PRELIMINARY AMENDMENT

Applicants request that the following amendments be made to the above application.

In The Title

Please delete the present title and substitute the following title:

-- METHOD AND APPARATUS FOR COMPONENT TO SERVICE
MAPPING IN SERVICE LEVEL MANAGEMENT (SLM) --

Respectfully submitted,

By: Therese A. Hendricks
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Docket No. C0441/7165
Dated: June 9, 2000